

Patients Before Paperwork: Closing the Healthcare Technology Gap

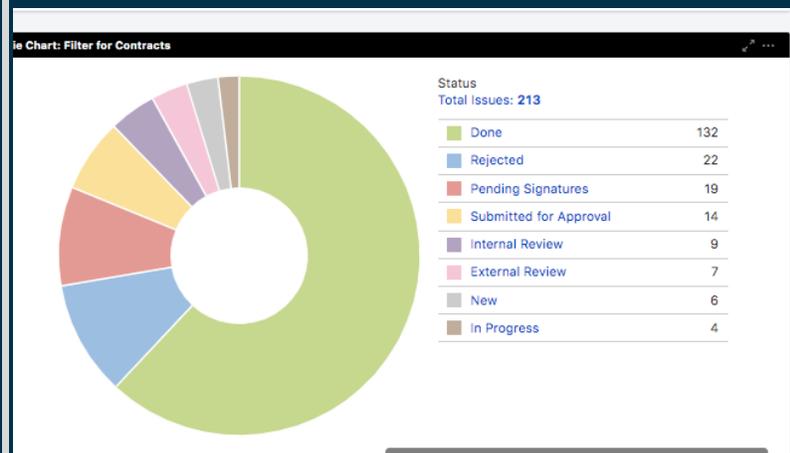


How Automation Increases Healthcare Productivity for Better Patient Outcomes

Perhaps more than in any other area, healthcare administrators and providers feel the pressure to do more with less on a daily basis. Productivity is key to driving medical advances and patient care while meeting increasing demands and lowering costs.

While technology has provided the tools to help these providers overcome many of the productivity barriers in the way of world-class health service, most of the administrative tasks are still done manually with paperwork too often taking priority over patients. A recent McKinsey study confirms "most provider systems have not fully harnessed the ability of technology to safely automate certain tasks even though doing so would free up clinical staff for more complex patient care services."¹

¹ Sanni, Kumar, Levine, Singhai, "The Productivity Imperative for Healthcare Delivery in the United States", McKinsey Center for US Health System Reform, February 2019.



"Many current administrative processes are inefficient, which is lowering the productivity of healthcare delivery."

McKinsey Center for US Health System Reform 2019

Duplicate documents, missing or incomplete paperwork, delay from multiple manual approvals, compliance issues, billing, reimbursements, missed appointments, HIPAA violations, email inboxes overflowing and telephone wait times are just a few of the pain points eroding quality health care. What's more, these obstacles lower provider morale – after all, no provider or administrator ever said they had a great patient experience after a day of searching through their inbox for missing paperwork.



With increasing healthcare costs and little relief in sight, the pressure to do more with less will continue to rise, but productivity is not keeping up. From 2001 to 2016, workforce productivity only increased by 1.1% in healthcare delivery as compared to 1.6% in other service industries.² One of the most immediate solutions to this workforce challenge in healthcare is to automate administrative tasks and free up time for higher value patient care.

Bigfork Technologies' contract lifecycle and project management software, **ALOE**, offers a solution that helps healthcare entities collaborate and streamline their administrative work processes so they can provide the best treatments and patient experiences. **ALOE** is transforming healthcare delivery systems to put the focus on people rather than repetitive paperwork.

ALOE allows you to focus on patient care by helping your team:

- **Eliminate needless paperwork and emails.**
- **Improve patient response times.**
- **Generate preapproved templates.**
- **Increase research and treatment collaboration.**
- **Negotiate healthcare/provider contracts.**
- **Track key performance Indicators.**
- **Improve accuracy and risk management.**
- **Meet compliance deadlines.**
- **Prioritize high value projects.**
- **Allocate workforce resources effectively.**

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If you would like to learn more about how to increase your healthcare administrative productivity with **ALOE's** contract and project management automation, please contact us or request a demo at Info@bigforktech.com.

². *Id.*